

COMPROMISE

You Could Qualify To Have The Amount Of Your Child Support Debt Lowered

Who Qualifies?

You may qualify if you meet all of the following:

- You are the parent of a child and you owe a public assistance debt because your child received aid from one of the following while your child was not living with either parent:
 - Aid to Families with Dependent Children-Foster Care (AFDC-FC)
 - California Work Opportunity and Responsibility of Kids (CalWORKs) , or
 - Kinship Guardianship Assistance Payment Program (KinGAP)
- The public assistance debt accrued when your child was not living in your house.
- Your child is living with you now.
- Your net income is less than 250% of the federal poverty level.

How Much Of My Past Due Support Debt Can Be Reduced?

- The amount is determined by the local child support services agency based on the facts of your case.
- Can be up to 100%.

What Do I Do?

- You must ask for a Compromise Application Packet from your local child support services agency.
- You must fill out and return a Compromise Application Packet to the local child support services agency.

When Will I Hear Back?

- The local child support agency will send you a letter within 10 business days after receipt of a complete Compromise Application Packet on the status of your application.

If you have any questions or you would like more information please contact your local child support agency at the telephone number listed on the back of this form.

HOW TO MAKE A COMPLAINT ABOUT YOUR APPLICATION FOR COMPROMISE

RIGHT TO COMPLAINT RESOLUTION:

If you think a mistake has been made in the way your application was handled or the amount of support the Local Child Support Agency (LCSA) has arrived at for your compromise, the LCSA has a complaint resolution process. To start the complaint resolution process you should call your LCSA at () - or write your LCSA at the address below:

Local Child Support Agency

IMPORTANT: Your request for complaint resolution must be made within 90 days from the date you knew, or should have known, about the mistake you feel was made.

The LCSA has 30 days from the date it receives your complaint to provide you with a written resolution of your complaint, unless the LCSA determines more information or time is needed to resolve your complaint. The LCSA will contact you if it needs more information or time to resolve your complaint.

RIGHT TO A STATE HEARING

If the LCSA **does not** respond to you within 30 days from receiving your complaint, you have the right to request a state hearing before an Administrative Law Judge.

IMPORTANT: If the LCSA did not respond to you in 30 days, and you decided to request a state hearing, your request for a state hearing must be made within 90 days after you made your complaint with the LCSA.

If the LCSA **does** respond to you within 30 days of making your complaint, and you are not satisfied with the LCSA's complaint resolution, you have the right to request a state hearing before an Administrative Law Judge.

IMPORTANT: If you are not satisfied with the LCSA's complaint resolution or response, and you decide to request a state hearing, your request for a state hearing must be made within 90 days after you received the LCSA's written response. You will receive instructions on how to file for a state hearing when you file a complaint with the LCSA.